Virginia Transit Performance Report

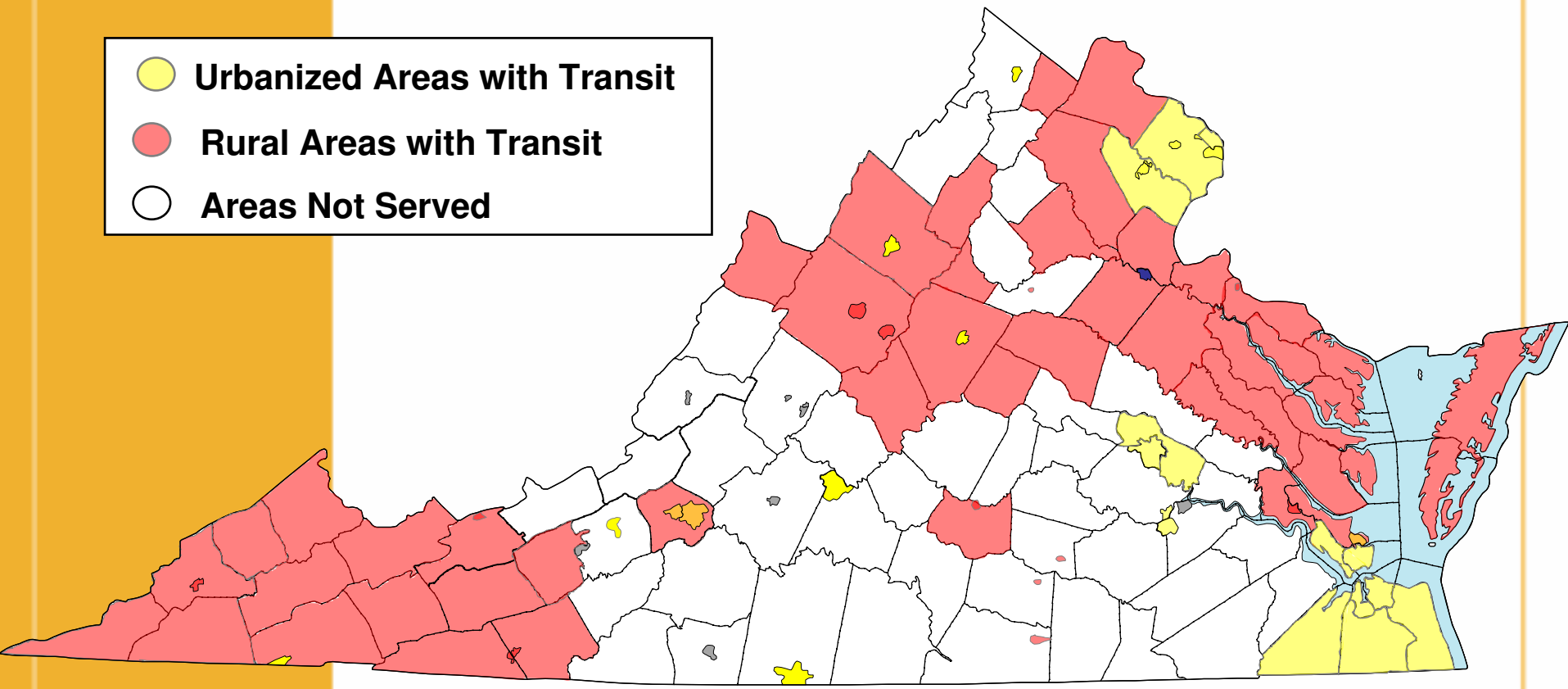
December 13, 2007

Corey W. Hill
Chief of Transit and Congestion Management,
DRPT

www.drpt.virginia.gov

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Areas Served by Public Transit



56 Public Transit Systems – 18 urban/small urban, 38 rural

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12/13/07

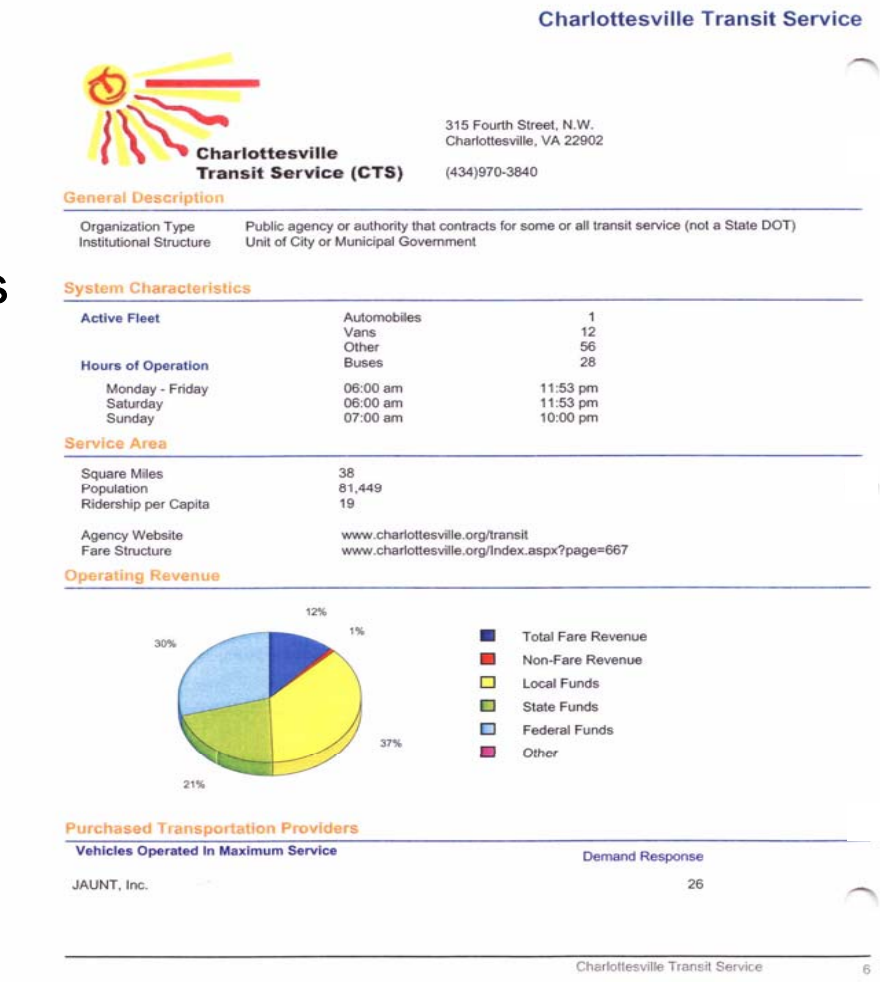
Overview

- New annual report developed to improve:
  - Information on transit system performance
  - Accountability of DRPT and transit operators
- Based on data from National Transit Database
  - The Federal Transit Administration's primary national database for statistics on the transit industry
- Key transit performance indicators
  - Ridership
  - System Efficiency
  - System Effectiveness
  - State Government Assistance
  - Local Government Assistance
  - Total Transit Miles Operated
  - Farebox Recovery
  - Average Age of Vehicles
- Data Comparisons
  - Commonwealth versus national average, neighboring states, and the leading state for each key transit performance indicator using FY2002-FY2006

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Report Structure

- Executive Summary
- Glossary
- Summary Tables
- Agency Specific Reports



Charlottesville Transit Service

Charlottesville Transit Service (CTS)

315 Fourth Street, N.W.
Charlottesville, VA 22902

(434)970-3840

General Description

Organization Type	Public agency or authority that contracts for some or all transit service (not a State DOT)
Institutional Structure	Unit of City or Municipal Government

System Characteristics

Active Fleet	Automobiles	1
	Vans	12
	Other	56
Hours of Operation	Buses	28
Monday - Friday	06:00 am	11:53 pm
Saturday	06:00 am	11:53 pm
Sunday	07:00 am	10:00 pm

Service Area

Square Miles	38
Population	81,449
Ridership per Capita	19
Agency Website	www.charlottesville.org/transit
Fare Structure	www.charlottesville.org/Index.aspx?page=667

Operating Revenue

Purchased Transportation Providers

Vehicles Operated In Maximum Service	Demand Response
JAUNT, Inc.	26

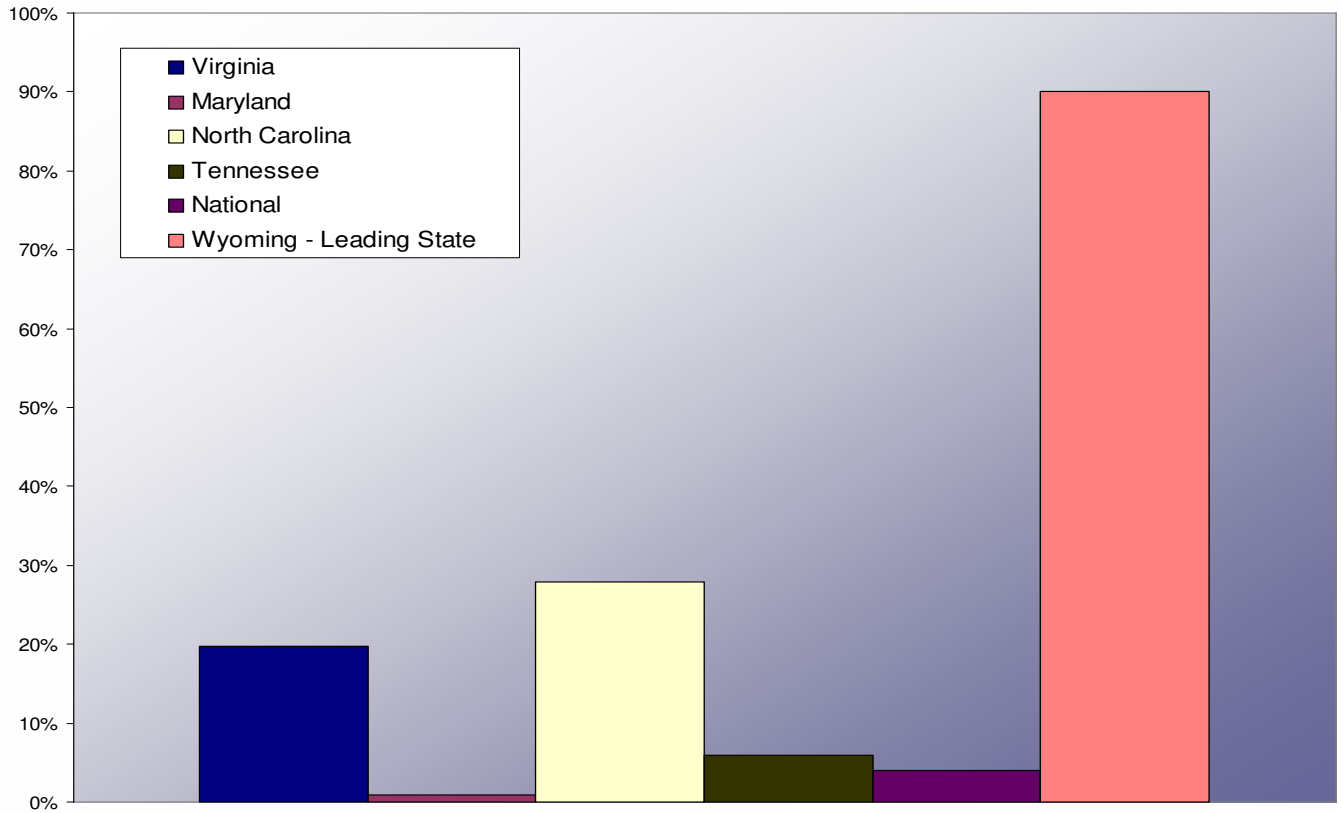
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Key Performance Indicators

Virginia Ridership Grew 20%

5 Times The National Average

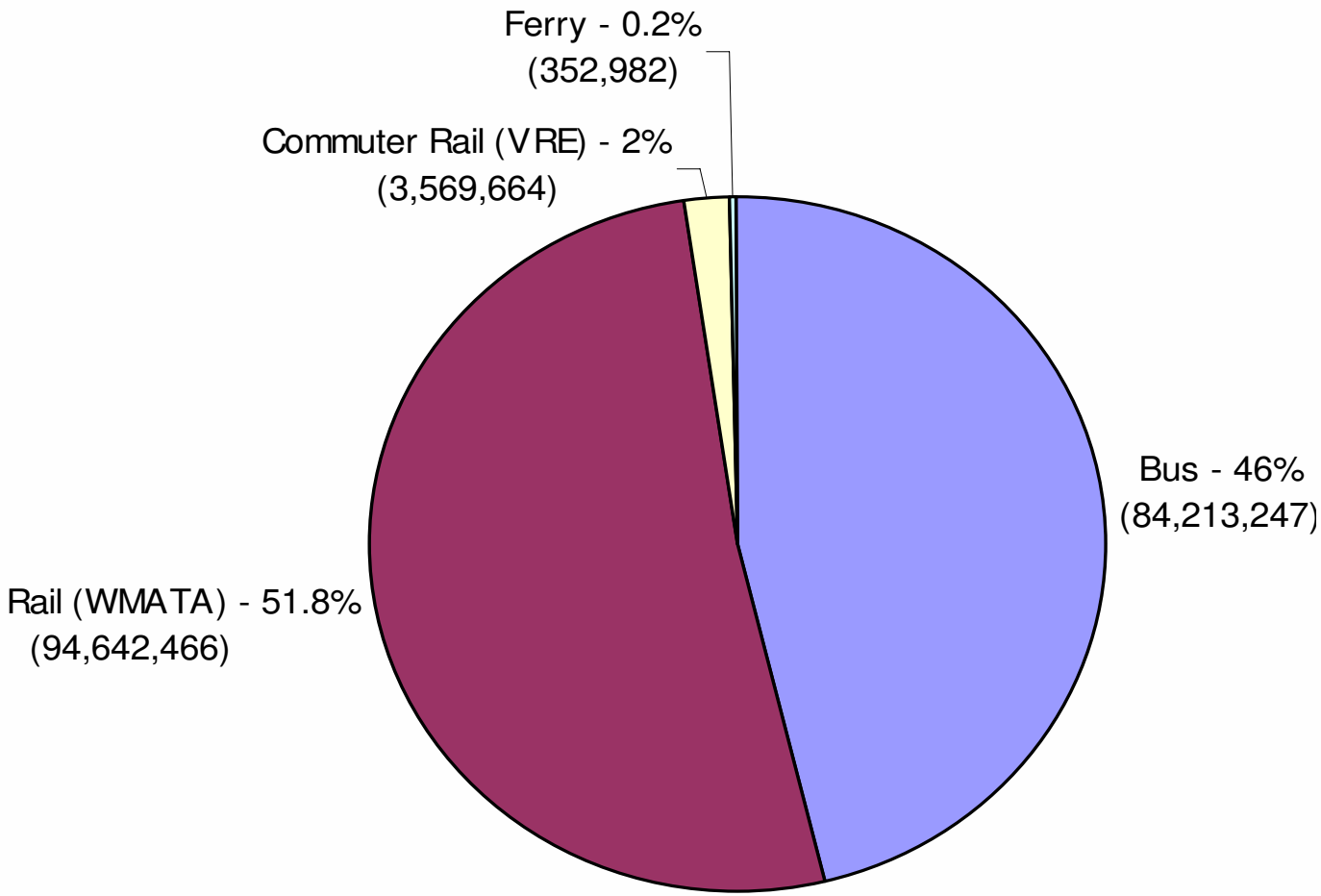


FY2002 - FY2006

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Virginia Ridership By Mode - FY2006

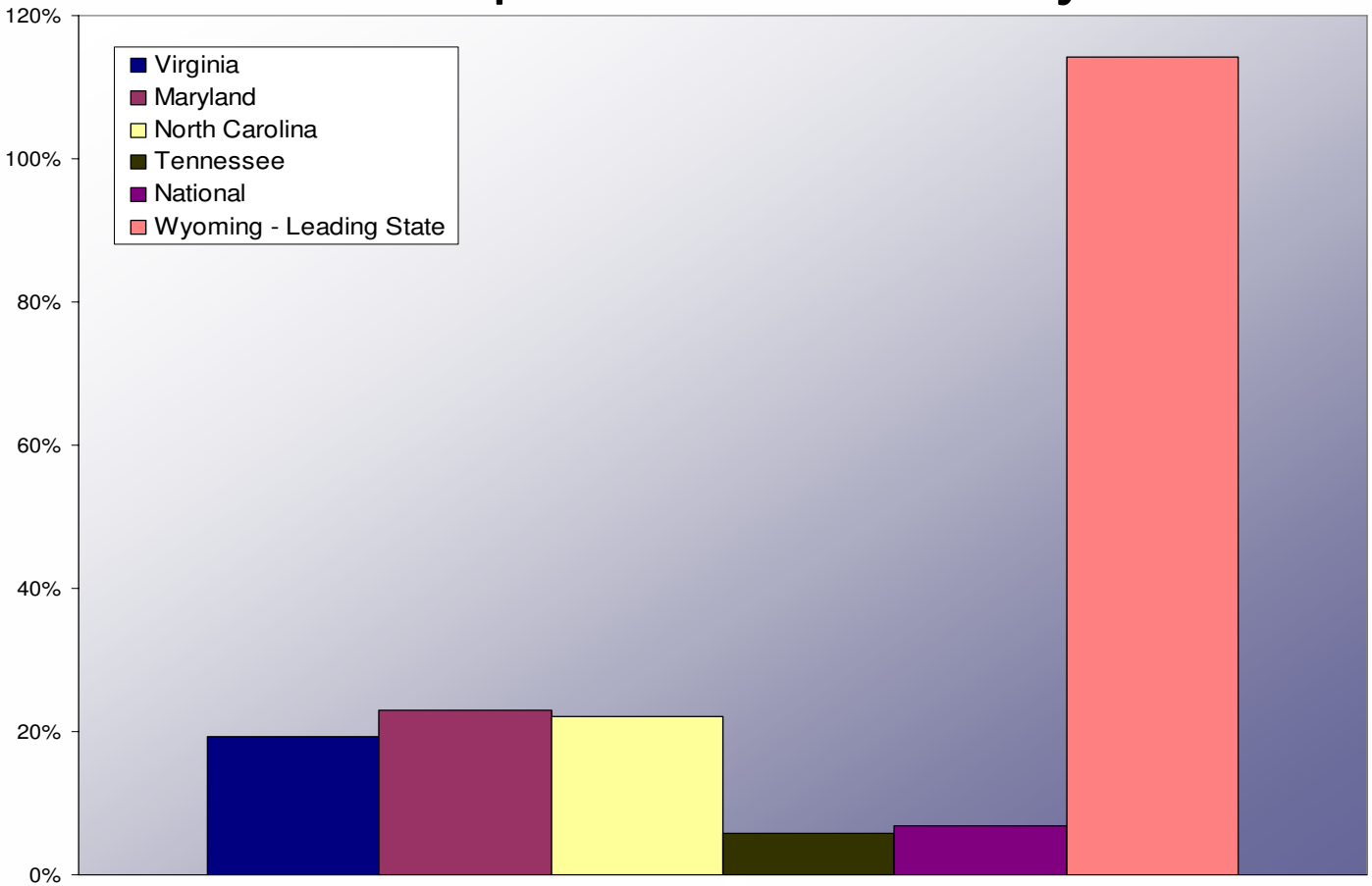


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Key Performance Indicators

Transit Miles Operated – Virginia grew by 20% compared to 7% nationally

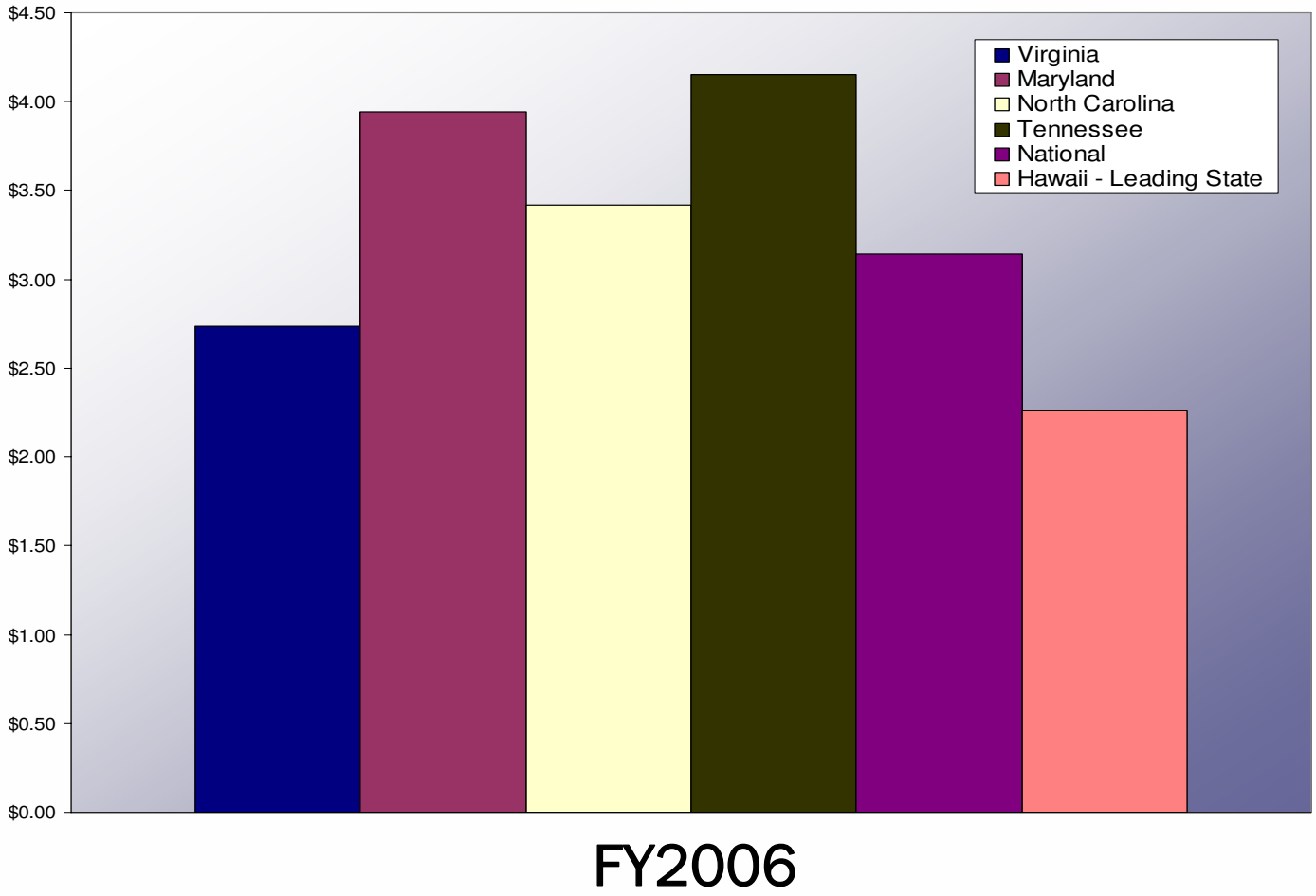


FY2002 - FY2006

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Key Performance Indicators

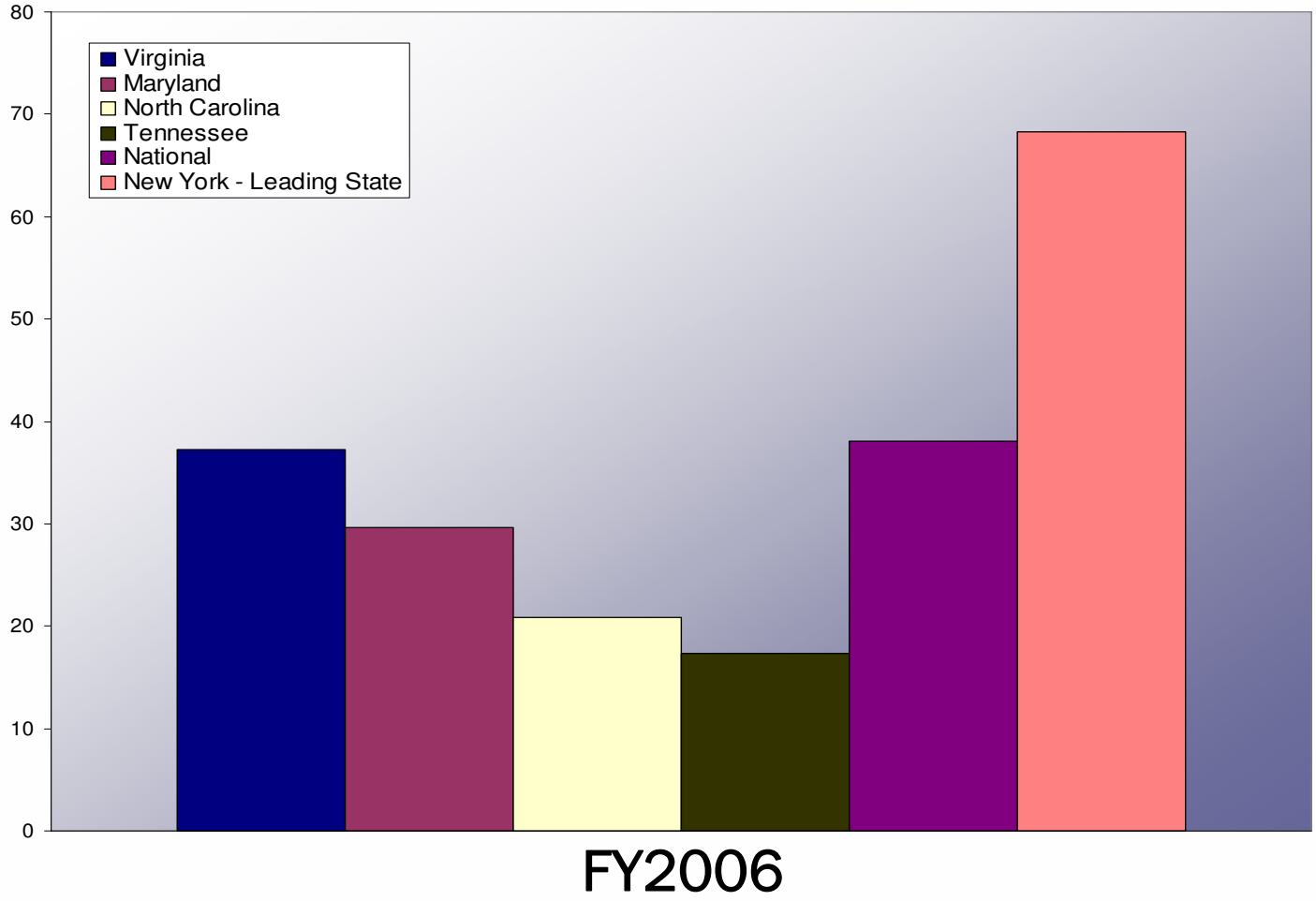
Operating cost per trip - Virginia is lower than national average and neighboring states



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Key Performance Indicators

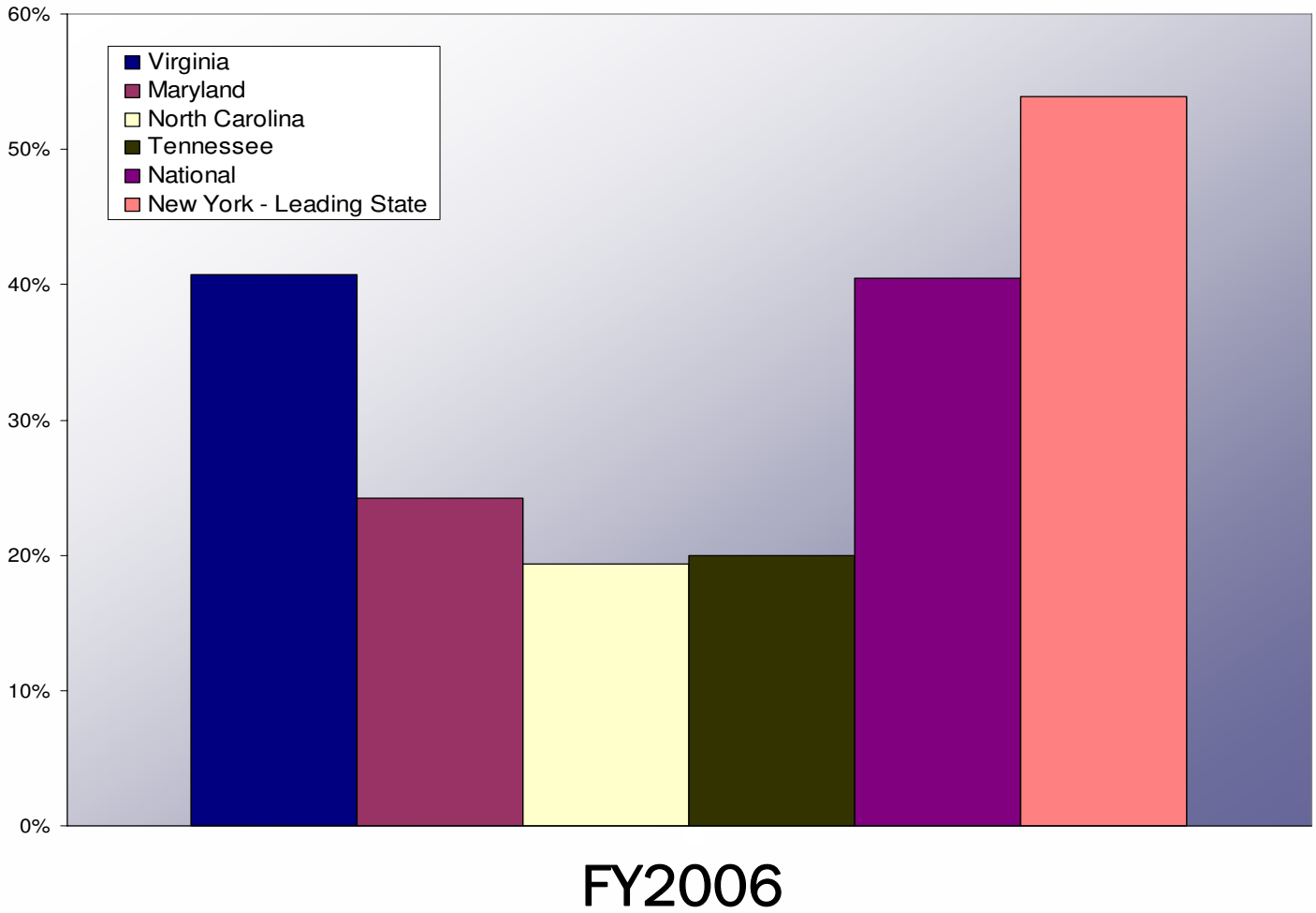
Trips Per Hour – Virginia served more trips per vehicle revenue hour than neighboring states



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Key Performance Indicators

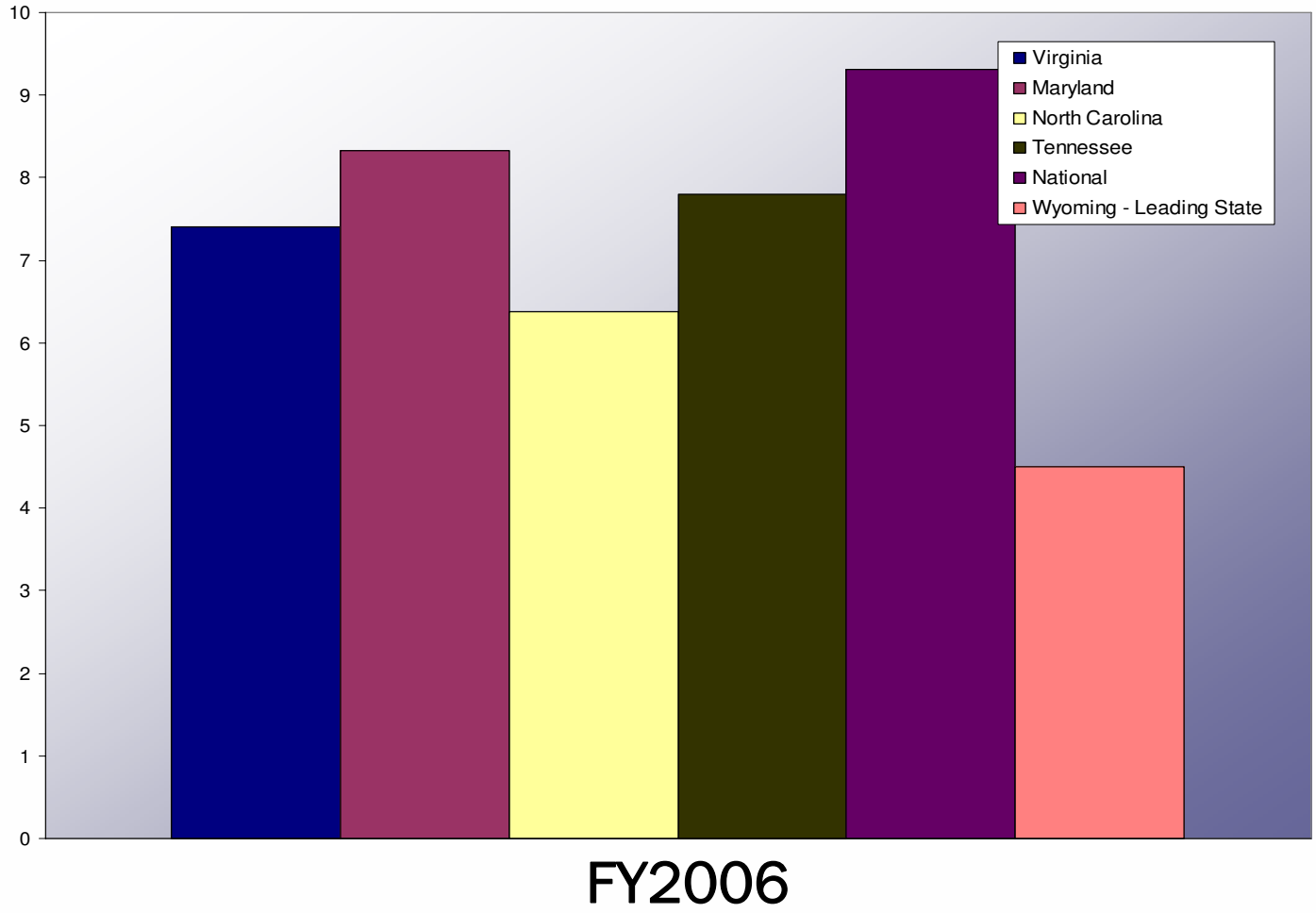
Farebox Recovery – Virginia had a higher recovery rate than neighboring states



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Key Performance Indicators

Average Age of Vehicles – Virginia vehicles are 21% below the national average



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Overall Performance

Performance Indicator	Trend
Ridership	↑
System Efficiency	↑
System Effectiveness	↑
State Government Assistance	↑
Local Government Assistance	↑
Total Transit Miles Operated	↑
Farebox Recovery	—
Average Age of Vehicles	↓

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Summary/Next Steps

- Publish Final Report - 12/31/07
- Begin data collection for FY2007
- Performance Review Program:
  - Focused on local goals, system efficiency, system effectiveness
  - Local workshops anticipated in January 2008

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